

# GUEST DIRECTORY



**Best  
Western®**



## **Hollywood Plaza Inn** Los Angeles, California

Best Western Hollywood Plaza Inn  
2011 North Highland Avenue, Los Angeles, CA, 90068

Phone: 323-851-1800  
Fax: 323-851-1836





# GUEST SERVICES



## Welcome to Best Western Hollywood Plaza Inn

Whether your visit is for business or leisure, we are delighted you have chosen to stay with us. We are certain you will appreciate the care and consideration that has gone into providing you with an experience that exceeds your expectation. During your stay, you can access the business center located in the Lobby or our free high-speed internet so you can stay connected with family, friends and colleagues.

Please feel free to contact the Front Desk for anything you may need. We welcome any comments or suggestions you have throughout your stay.

For future reservations, we encourage you to visit [bestwestern.com](http://bestwestern.com) / [hollywoodplazainn](http://hollywoodplazainn) to ensure you get the best available rate. We also suggest you consider joining Best Western Rewards, Our guest loyalty program to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that never expire which can be redeemed for free hotel stays. For more information, please ask the Front Desk or visit [bestwesternrewards.com](http://bestwesternrewards.com) and get points for this stay. Once again, Thank you for choosing us, and enjoy your stay!

**Please note that our check-out time is 11:00am.**



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Telephone Information

Emergency.....Dial 9 + 911 or 0

If you need medical assistance or in case of an accident

- Front Desk.....Dial 0
- Operator assistance.....Dial 9 + 00
- To call another guest.....Dial room number
- To place a local call (free).....Dial 9 + the number

Place a long-distance call

billed to your room.....Dial 9 + 1 + area code + the number

Rates for international and domestic long distance calls charged to your room will be billed at the prevailing rates of the long distance provider. Subject to state and local taxes.

- Toll-free (free).....9 +1 + 8xx + the number
- Directory assistance.....Dial 9 + 411

International

- calls.....Dial 9 + 011 + country code + city code +the number
- Calling card and credit card calls.....Dial 9 + 800 + carrier number No excess charges



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# GUEST SERVICES



## Amenities

Whether you are traveling for business or pleasure, our guest services and amenities are designed to make your stay pleasant, comfortable and productive!

## Breakfast and Dinner

Breakfast time is from 6:00 am to 9:00 am. Sloane's Restaurant and Bar is open daily for breakfast and dinner. Restaurant is located by the lobby just across from the Front Desk. Please dial "0" for hours and special holiday hours.

## Check-in and Check-out

Check-in time is 3:00pm. Check-out is 11:00am. Please contact the Front Desk if you need to stay past the designated check-out time to avoid extra charges. A full day or half day rates may apply depending on time and day of check-out.

## Air Conditioning and Heating

To control your in-room climate just set the thermostat to a comfortable temperature. 72° is recommended.

## Dial-It Services Dial 0

900 and 976 calls are not available. The hotel operator will be able to assist you.

## Business Center

Our business center services are complimentary with computer, printer connections, high-speed internet access and more. For copies and fax, please see the Front Desk. Charges may apply.

## Emergency

Dial 9 + 911 or dial "0" to contact the hotel operator if you need medical assistance or in case of an accident.



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## Messages

A flashing light on your phone indicates that you have a message. Touch the message key to receive your messages.

## Meeting Facilities

Not available. Please see the Front Desk for suggestions in the area.

## Pool and Spa

Open from 9:00am to 9:00pm. An adult must be present at all times with children. No glass or bottles permitted. Be aware that no lifeguard is on duty.

## Mail and Packages

Available at the Front Desk. Charges may apply.

## Wake-up Calls

Dial 0

## Pets

Pets are not allowed.

## Hotel Operator

Dial 0 The hotel operator will be able to assist you with additional information on all hotel services.

## Housekeeping

Dial 0 For extra toiletries, towels, or blankets call housekeeping. Charges may apply for baby cribs or roll way beds.

## Taxi Cab

Taxi cab, town cars and limo service information is available at the Front Desk.

## Vending

Ice and soda machines are located on each floor next to elevator areas.

## Luggage Assistance and Storage

Dial 0 Available from 7:00am to 11:00pm.



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## Fire Safety

Hotels are doing even more to make sure that guests are safe from fire. Ask at the Front Desk if they have smoke detectors or automatic sprinklers. Take time to read and familiarize yourself with fire safety and escape information.

**Find two exits nearest your room.** Count the number of doors from your room to the exits. Make sure that they are unlocked and unblocked.

**Learn the layout of your room and how to unlock the door in the dark.** Put your room key and a flashlight close to where you sleep. In the event of fire, take your room key, a flashlight and nothing else with you.

**Locate the fire alarm on your floor.** If you find a fire in your room or somewhere else, sound the alarm.

**When you hear the fire alarm, act, don't investigate.** Put these tips to work right away.

**If the fire is in your room, get out and close the door.** Once out, report the fire to the hotel operator.

**If your room door is hot, don't open it.**

Your room may be the safest place to be. Call the hotel operator and report the fire and your location. Seal all cracks with wet towels. Shut off fans and air-conditioners. Signal at your window or balcony for help, and wait to be rescued.

**Crawl low in smoke.** Fresh air will be at the floor. If you encounter smoke or fire at lower levels, turn around and use another exit. Take your key so that you can go back to your room if you can't use your exits.

**Never use elevators during a fire.**

They could stop at the fire floor. Use interior stairs.

**Reminder:** Don't smoke in bed. The most common cause of all deadly hotel fires is smoking.

**If the fire is not in your room, leave if you can.**

First, feel the door. If it's cool, open it slowly and go to the nearest exit.



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## Safety and Security Precautions

- Safe deposit boxes are available at the Front Desk. Under state law, the hotel is not responsible for loss of articles unless they have been properly secured in these boxes.
- Be sure to always secure your dead bolt and door guard.
- Use the peephole and fully identify all visitors. If you doubt anyone's identity, please contact the Front Desk immediately and ask if someone from the staff is supposed to have access to your room and for what purpose.
- Insure that all windows and connecting doors are locked.
- Do not needlessly display guest room key cards in public or carelessly leave them on restaurant tables or other places where they can be easily stolen.
- Ensure that you have removed all valuables from your vehicle and locked your car.
- Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
- Do not invite strangers to your room.
- If you return to the hotel late at night, be sure to use the main entrance. Always pay attention and check out parking lots before entering them.
- If you see any suspicious activity, please report your observation to the hotel staff.



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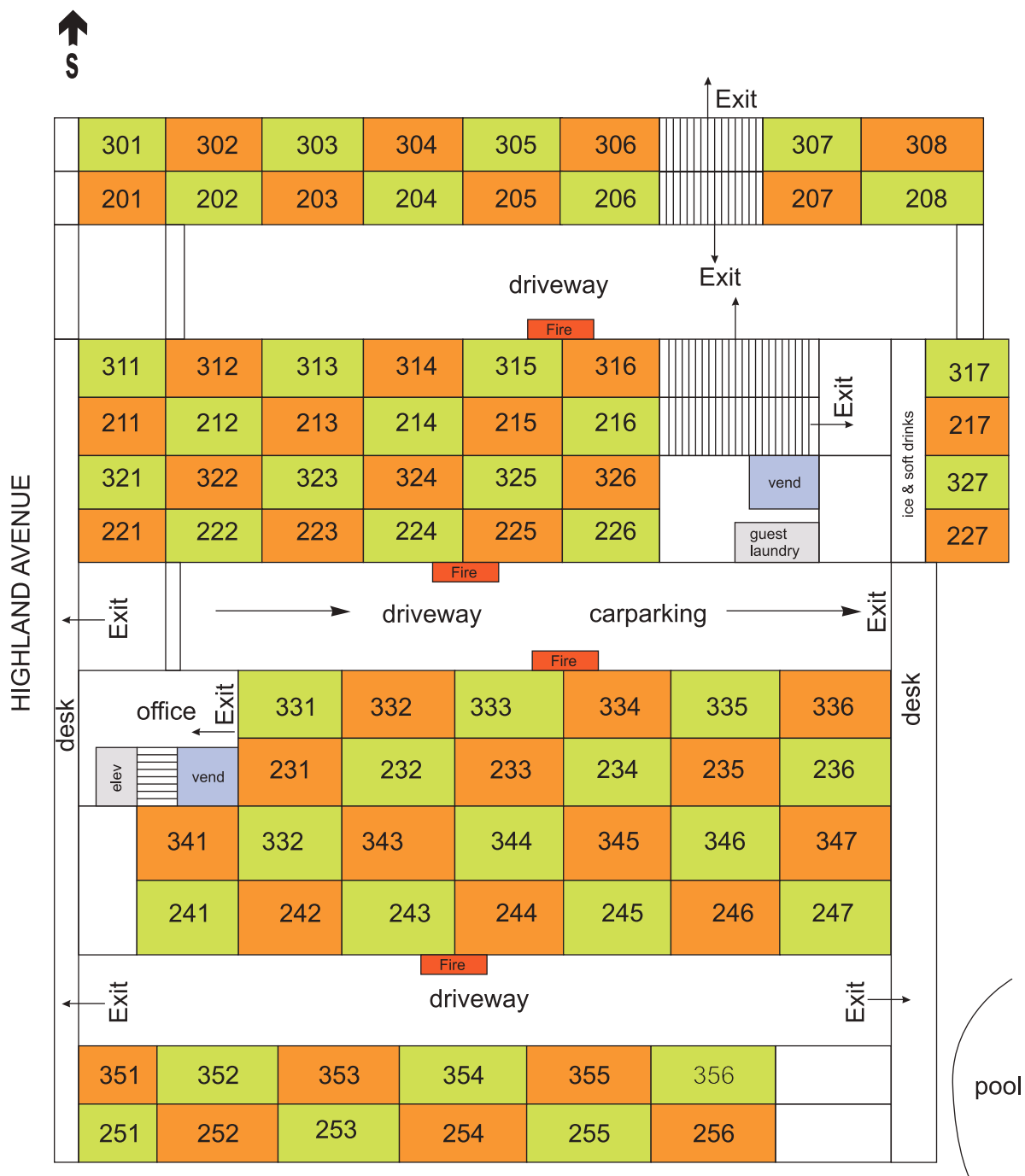
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# ROOM LAYOUT



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# LOCAL AREA ATTRACTIONS



## Local Area Attractions

TCL Chinese Mann Theatre (323) 461-3331  
6801 Hollywood Blvd. | Hollywood, CA 90028  
[tchinesetheatres.com](http://tchinesetheatres.com)

Hollywood Walk of Fame (323) 469-8311  
7018 Hollywood Blvd. | Los Angeles, CA 90028  
[walkoffame.com](http://walkoffame.com)

Madame Tussauds Hollywood (323) 798-1670  
6933 Hollywood Blvd. | Hollywood, CA 90028  
[madametussauds.com](http://madametussauds.com)

Hollywood Wax Museum (323) 462-5991  
6767 Hollywood Blvd. | Los Angeles, CA 90028  
[hollywoodwaxmuseum.com](http://hollywoodwaxmuseum.com) / Hollywood

Ripley's Believe It or Not' (323) 466-6335  
6780 Hollywood Blvd. | Hollywood, CA 90028  
[ripleys.com/Hollywood](http://ripleys.com/Hollywood)

Getty Museum (310) 440-7300  
1200 Getty Center Dr. | Los Angeles, CA 90049  
[getty.edu](http://getty.edu)

## Local Area Attractions

Take a break from it all and get to know your surroundings. Our city is filled with many interesting services, attractions and points of interest.

### Hollywood

For millions of visitors, Hollywood is an essential part of the Los Angeles experience. Things to do in Hollywood include must-see shows and attractions, celebrity-frequented restaurants, and world class hotels. Experience Tinsel town glamour at TCL Chinese Theatre or the Hollywood Walk of Fame, which has honored celebrities for over 50 years. The state-of-the-art Dolby Theatre is home to the Academy Awards. Universal Studios Hollywood is a world famous theme park that includes the mind-blowing "Transformers: The Ride 3-D." Other things to do in Hollywood include the shops and restaurants at Hollywood & Highland Center, or the delicious multi-cultural cuisines of nearby Thai Town and Little Armenia. Start discovering the entertainment capital of the world.



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## Carbon Monoxide Safety Tips



### WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include:

Headache	Vomiting
Fatigue	Blurred vision
Weakness	Dizziness
Nausea	Loss of muscle coordination
Shortness of breath	Collapse
Confusion	Loss of consciousness <sup>1</sup>

What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure:

- Never ignore a carbon monoxide alarm that is sounding.
- Immediately move outside to fresh air.
- Advise the hotel front desk.
- Call 911, emergency services, or the fire department.
- Do a head count to check that all people in your party are accounted for.
- Do not reenter the premises until the emergency services responders have given you permission.<sup>2</sup>

<sup>1</sup> Source of symptom list: Consumer Product Safety Commission & Mayo Clinic.

<sup>2</sup> Source of recommended responses to sounding alarm or symptoms: Consumer Product Safety Commission.

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# AREA RESTAURANTS

## Area Restaurants and Fast Food

Whether you want a quick bite to eat, treat a client to lunch or enjoy dinner for yourself, our complete list of dining alternatives has just what you're looking for.

Ask the Front Desk for more restaurants, directions and maps.

Musso & Frank Grill.....(323) 467-7788  
6667 Hollywood Blvd. | Hollywood, CA 90028

Yamashiro Hollywood.....(323) 466-5125  
1999 N. Sycamore Ave. | Los Angeles, CA 90068

Magic Castle.....(323) 851-3313  
7001 Franklin Ave. | Hollywood, CA 90028

Tin Horn Flats Saloon & Grill.....(323) 462-2210  
1724 N. Highland Ave. | Hollywood, CA 90028

Lucky Strike Lanes & Lounge.....(323) 467-7776  
6801 Hollywood Blvd., # 143 | Los Angeles, CA 90028

Cabo Wabo Cantina.....(323)860-1881  
6801 Hollywood Blvd. | Los Angeles, CA 90028

The Grill on Hollywood.....(323) 856-5560  
6801 Hollywood Blvd. | Los Angeles, CA 90028

Starbucks Cafe.....(323) 850-7360  
1900 N. Highland Ave. | Los Angeles, CA 90068

Subway.....(323) 851-5501  
1900 N. Highland Ave. | Los Angeles, CA 90068

Cold Stone Creamery.....(323) 962-3199  
6801 Hollywood Blvd. | Los Angeles, CA 90028

Auntie Anne's.....(323) 462-7122  
6801 Hollywood Blvd. | Los Angeles, CA 90028

Johnny Rockets.....(323) 465-4465  
6801 Hollywood Blvd. | Los Angeles, CA 90028

Beard Papa Sweets.....(323) 462-6100  
6801 Hollywood Blvd. | Los Angeles, CA 90028

## Places of Worship

Blessed Sacrament Catholic.....(323) 462-6311  
6657 Sunset Blvd.

Church of Scientology.....(323) 953-3225  
1308 L Ron Hubbard Way

Fifth Church of Christ, Scientist.....(323) 876-7770  
7107 Hollywood Blvd.

First Presbyterian Church.....(323) 463-7161  
1760 N. Gower St.

Hollywood Lutheran.....(323) 666-0146  
1733 N. New Hampshire Avenue

Please contact the Front Desk for a comprehensive listing of the attractions and places of worship in the area.

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## NEARBY ATTRACTIONS



**UNIVERSAL STUDIOS  
HOLLYWOOD**

### Nearby Attractions

Universal Studios Hollywood (800) 864-8377  
100 Universal City Plaza | Universal City, CA 91608  
[universalstudioshollywood.com/vip](http://universalstudioshollywood.com/vip)

Warner Bros. Studios (818) 954-1477  
4000 Warner Blvd. | Burbank, CA 91522  
[wbstudiotour.com](http://wbstudiotour.com)

Paramount Pictures Studios (323) 965-5000  
5555 Melrose Ave. | Los Angeles, CA 90038  
[paramountstudiotours.com](http://paramountstudiotours.com)

Sony Pictures Studios (310) 244-4000  
10202 W. Washington Blvd. | Culver City, CA 90232  
[sonypicturesstudiotours.com](http://sonypicturesstudiotours.com)

Santa Monica Beach (310) 260-8333  
Ocean Ave. at Colorado Ave. | Santa Monica, CA 90401  
[santamonicaplace.com](http://santamonicaplace.com)

Knott's Berry Farm..... (714) 220-5200  
8039 Beach Blvd. | Buena Park, CA 90620  
[knotts.com](http://knotts.com)

Knott's Soak City..... (714) 220-5200  
8039 Beach Blvd. | Buena Park, CA 90620  
[soakcityoc.com](http://soakcityoc.com)

Venice Beach Ocean Front Walk | Venice, CA 90291  
[venicebeach.com](http://venicebeach.com)

OUE Skyspace LA .....(213) 615-6300  
633 W. 5th St. | Los Angeles, CA 90071  
[skyspace-la.com](http://skyspace-la.com)

Six Flags Magic Mountain..... (661) 255-4100  
26101 Magic Mountain Pkwy. | Valencia, CA 91355  
[sixflags.com](http://sixflags.com)

Disneyland..... (714) 781-4565  
1313 Disneyland Dr. | Anaheim, CA 92802  
[disneyland.disney.go.com](http://disneyland.disney.go.com)



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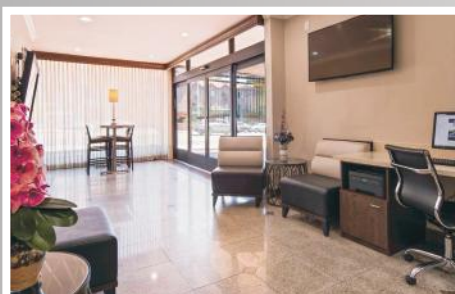




CBS (KCBS 2)	2		CNBC	32		MSNBC	54	
NBC (KNBC 4)	4		Cartoon Network	33		MTV	55	
CW (KTLA 5)	5		CNN	34		NAT GEO	56	
ABC (KABC 7)	7		Comedy	35		NICK	57	
KCAL (KCAL 9)	9		Discovery	36		SCI	58	
FOX (FOX 11)	11		Disney	37		Fox Sports 1	59	
KCOP (KCOP13)	13		E!	38		Syfy	60	
La18	18		ESPN	39		TBS	61	
Univision	19		ESPN 2	40		TLC	62	
UniMas	20		ESPN CLASSIC	41		TNT	63	
PBS	21		ESPN NEWS	42		Travel	64	
Telemundo	22		ESPN U	43		USA	65	
CSPAN	23		FOOD	44		NBCSN	66	
A&E	24		FOX News	45		The Weather	67	
FREEFORM	25		FOX Sports West	46		NFL Network	68	
AMC	26		FOX Sports PRIME	47		Spectrum SportsNet	69	
Animal Planet	27		FX	48		Spectrum News	70	
BBC America	28		GOLF	49		PAC 12 LA	71	
BET	29		HLN	50		Spectrum Sports Net LA	72	
Bloomberg	30		HGTV	51		truTv	73	
Bravo	31		History	52		SHO	74	
			Lifetime	53		SHO 2	75	

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